



Cresswell Counseling

Terms & Conditions

Effective Date: July 1st 2026

Welcome to the website of **Cresswell Counseling, LLC** ("Practice," "we," "our," or "us"). By accessing or using this website ("Website"), you agree to these Terms & Conditions. If you do not agree to these Terms, please discontinue use of this Website.

These Terms & Conditions govern your use of this Website only. They do not replace or modify any informed consent documents, client agreements, HIPAA privacy notices, or other documents provided to individuals who become clients of Cresswell Counseling, LLC.

Our Commitment

Cresswell Counseling is committed to providing accurate, respectful, and inclusive information about mental health and sexual well-being. We hope this Website helps you learn more about therapy and whether our practice may be a good fit for your needs.

Website Purpose

The information on this Website is provided solely for educational and informational purposes. It is not intended to diagnose, treat, or prevent any medical or mental health condition and should not be considered a substitute for individualized medical, psychological, or mental health care.

Every person's experiences and circumstances are unique. Decisions regarding your health should be made in consultation with an appropriately qualified healthcare professional.

No Therapist-Client Relationship

Your use of this Website—including reading articles, viewing resources, submitting a contact form, requesting an appointment, scheduling a consultation, emailing the Practice, or otherwise communicating electronically—does **not** establish a therapist-client relationship.

A therapist-client relationship begins only after:

- Both you and Cresswell Counseling, LLC have mutually agreed to work together;
- Required intake documentation has been completed;
- Informed consent has been reviewed and signed; and
- Therapy services have officially begun.

Nothing on this Website should be interpreted as creating a duty to provide care or guaranteeing that services will be available. Cresswell Counseling, LLC reserves the right to determine whether treatment is clinically appropriate and whether services are available.

Emergency Services

This Website, voicemail, email, phone, fax, and online contact forms are **not monitored continuously** and should never be used during a mental health or medical emergency.

If you are experiencing thoughts of harming yourself or others, believe you are experiencing an emergency, or require immediate assistance, call **911**, call or text **988**, or go to the nearest emergency department.

Availability of Services

Therapy services are available only in jurisdictions where Cresswell Counseling, LLC is legally authorized to provide professional services.

Availability of services depends on applicable licensure laws, clinical appropriateness, scheduling availability, and other professional considerations.

Acceptable Use

You agree to use this Website only for lawful purposes.

You agree not to:

- Attempt to gain unauthorized access to the Website or its systems;
- Interfere with the security or operation of the Website;
- Introduce malware, viruses, or other harmful technology;

- Attempt to disrupt Website functionality;
- Use this Website in violation of any applicable federal, state, or local law.

Intellectual Property

Unless otherwise indicated, all content on this Website—including text, articles, graphics, logos, branding, photographs, images, educational materials, design elements, and other original content—is the property of Cresswell Counseling, LLC and is protected by United States copyright, trademark, and other applicable intellectual property laws.

You may view and print Website content for your own personal, non-commercial use.

You may not reproduce, modify, republish, distribute, display, transmit, create derivative works from, or otherwise use Website content without prior written permission from Cresswell Counseling, LLC.

Third-Party Websites

This Website may contain links to third-party websites or resources for your convenience.

Cresswell Counseling, LLC does not control, endorse, or assume responsibility for the content, security, accessibility, availability, or privacy practices of any third-party website. Visiting third-party websites is entirely at your own discretion and risk.

Privacy

Your use of this Website is also governed by our Privacy Policy.

Although reasonable safeguards are used to protect information submitted through this Website, no method of internet transmission or electronic communication can be guaranteed to be completely secure.

Please do not submit confidential or sensitive personal health information through this Website's contact form or standard email.

Electronic Communications

By contacting Cresswell Counseling, LLC electronically, you acknowledge that email and internet communications involve inherent privacy and security risks.

Electronic communication should be limited to general questions or scheduling inquiries and should never be relied upon for urgent or emergency situations.

No Warranties

While Cresswell Counseling, LLC strives to maintain accurate, current, and helpful information, no warranty or guarantee is made regarding the completeness, accuracy, reliability, or availability of this Website or its content.

This Website is provided on an "as is" and "as available" basis without warranties of any kind, either express or implied, including warranties of merchantability, fitness for a particular purpose, title, or non-infringement.

Limitation of Liability

To the fullest extent permitted by applicable law, Cresswell Counseling, LLC, its owner, employees, contractors, and affiliates shall not be liable for any direct, indirect, incidental, consequential, special, exemplary, or punitive damages arising from or related to:

- Your use of or inability to use this Website;
- Reliance upon information contained on this Website;
- Technical failures or interruptions;
- Unauthorized access to electronic communications;
- Third-party websites linked from this Website.

Your use of this Website is voluntary and entirely at your own risk.

Accessibility

Cresswell Counseling, LLC is committed to making this Website as accessible and inclusive as reasonably possible.

If you experience difficulty accessing any content or require information in an alternative format, please contact us. We welcome feedback and will make reasonable efforts to improve accessibility whenever possible.

Governing Law

These Terms & Conditions shall be governed by and interpreted in accordance with the laws of the State of Michigan, without regard to its conflict of law principles.

Severability

If any provision of these Terms & Conditions is determined to be invalid, illegal, or unenforceable by a court of competent jurisdiction, the remaining provisions shall remain in full force and effect.

No Waiver

Failure by Cresswell Counseling, LLC to enforce any provision of these Terms & Conditions shall not be considered a waiver of any right or provision, nor shall it prevent future enforcement of that or any other provision.

Changes to These Terms

Cresswell Counseling, LLC reserves the right to modify these Terms & Conditions at any time.

Any revisions will become effective immediately upon posting to this Website. Continued use of the Website after changes are posted constitutes acceptance of the revised Terms.

Contact

If you have questions regarding these Terms & Conditions, please contact Paige McQuillan:

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